

PALLIUM PRIVATE

INSTITUTIONAL. DISCREET. ABSOLUTE.

Data Handling Commitment

The Ephemeral Model: We believe the most secure data is the data that no longer exists.

1. THE REDACTION PROTOCOL (TFN VANISHING)

Under Australian Tax Law, we require your Tax File Number (TFN) to facilitate tax-free statutory releases. However, once the Irrevocable Authority is submitted to the Trustee, our system automatically redacts and purges the TFN from our local records. We do not store TFNs in our CRM or on our web servers beyond the necessary transmission window.

2. EPHEMERAL CLINICAL STORAGE

Medical certifications and "Hard Law" specialist reports are high-sensitivity documents. We utilize Zero-Knowledge Vaults for the duration of the claim facilitation. Once the payout is confirmed and the file is delivered to your Solicitor's Trust, the clinical data is permanently purged from our active systems, ensuring your medical history remains private.

3. ENCRYPTED TRANSIT LANES

We utilize AES-256 bit encryption for all data in transit. Every piece of information submitted through our secure contact portal or DocuSign environment moves through a hardened, encrypted lane that is inaccessible to unauthorized parties or external scrapers.

4. 2026 COMPLIANCE STANDARDS

Our protocols strictly adhere to the Privacy Act 1988 (2026 Amendments) and the ASIC Operational Resilience guidelines. As an initiative of Sapience Corp Pty Ltd, we maintain the highest institutional standards of oversight while providing the nimble, discreet service of a private concierge.

Pallium Private is a specialised administrative facilitation initiative of Sapience Corp Pty Ltd ABN 29 086 679 718.

Sapience Corp is a Corporate Authorised Representative of NSW Complete Financial Services Group Pty Ltd ABN: 791 284 037 98 AFSL: 457600.

Pallium Private does not provide financial product advice, NDIS planning, or medical advocacy.